

Job Description Business Analyst

Job Title:	Business Analyst	Location, Country:	Bangalore, India
Reporting to Manager:	Digital Delivery Manager		
Permanent / Temporary:	Permanent	Full Time / Part Time:	Full-Time

Role Purpose (Why do we need this role?)

The candidate will be part of a talented agile team working to build the next generation of shipping applications servicing global customers and that solve global problems.

Candidate need to work with closely with Digital track product owners on analysing business requirements and good understanding on shipping liner/logistics business domino. As a Business Analyst you will be assisting the team with projects from requirement gathering, participating in UAT and SIT to post-implementation support.

Role Accountabilities (What is this role responsible for delivering?)

Support Software Development

- Create user stories and detailed technical scenarios including acceptance criteria that support software development requests
- Work with product owners to create user story goals and align team around product vision
- Define scope of initial product release, ensuring definition of Most Viable Product (MVP) is clearly documented and aligned
- Assess impact of requirements changes, creating a balanced approach (tradeoff between value vs. time) to decision making

Support Product Development

- Drive feature and story grooming to identify high value items and prioritize them in the backlog accordingly within team sprint planning session
- Assist in ramp up of development Agile pods as they are onboarded, ensuring they understand product development process and product backlog to focus on.
- Analyse application and business domain data requirements to understand data flow from screen to screen
- Perform requirements validation testing of development deliverables to ensure that solutions address business needs and meet acceptance criteria outlined
- Maintain documentation of user stories and technical specifications within development tool

- Creates Business Requirements Specifications documents, which is then presented to both product owners and developers

System Requests

- Handles different types of System Requests: Incidents and Change Requests, as well as Queries and Downloads, and Data Clean-up Requests
- Performs System, System Integration and Regression Tests with QA team
- Coordinates with teams handling other systems as part of System Integration Testing
- Responsible for UAT turnover, monitoring UAT phase and SDLC documents sign-off as well as post-implementation support

Safety

- Take responsibility for the safety of myself and those around me by displaying safety leadership principles (i.e. Safety l's & Accountability ladder).
- Challenging and stopping unsafe acts and behaviours or unsafe conditions.
- Comply with the Global Safety Standards, Policies and Operating Procedures.

Key Qualifications & Skills (What knowledge will ensure success in the role?)

Qualifications

- Candidate must have at least 5 + experience business analyst role.

Technical Skills

- Experience with Agile development methodology
- Experience with Agile development toolsets from Atlassian suite (JIRA, BitBucket, Confluence, etc.)
- Experience working with applications developed with technologies such as Java, JavaScript, Angular, Oracle, etc. will be advantage.
- Experience with release management processes
- Experience in the logistics/transportation/shipping industry is must
- This position required a Fluent in English, exceptional written and oral communications skills Ability to travel, including occasional overnight travel.

Professional Skills

- Able to collaborate with business personnel to manage problem resolution effectively.
- Strong analytical and administrative skills.
- Work cross-functionally and think both critically and strategically.
- Proficient in, or can quickly grasp applicable business processes and functions.
- Results driven and has a positive attitude.

- Strong personal integrity.
- Excellent written, verbal, analytical, and presentation skills
- Excellent attention to detail
- Any Data base and data structure knowledge is must.

How to Apply

Your opportunity to make a difference and empower results could start right here. If you feel you have the skills and experience necessary for the role and it offers the appropriate challenge in line with your career aspirations, please submit your application and resume [here](#).

Please note, candidates should have working rights in the respective region and would be employed under local terms.

Application Deadline: 3 April 2020